

1 November 2026

NATIONAL SHOOTING CENTRE (NSC) BISLEY

RANGE HIRE - TERMS AND CONDITIONS

GENERAL

1. These Terms and Conditions constitute the agreement between you and the National Shooting Centre Ltd (NSC) for the range booking services you have purchased. They supersede all previous oral and written proposals relating to those services.
2. These Terms & Conditions apply for the following Ranges:
 - . Butt Zero
 - . Chobham Ridge
 - . Century
 - . Cheylesmore
 - . Melville
 - . Short Siberia
 - . Stickledown
 - . Winans

ELIGIBLE PERSONS

3. Ranges are available for hire only to:
 - . Full NRA members in possession of a valid Shooter Certification Card (SCC) for the relevant discipline.
 - . Members of a Home Office Approved or affiliated club, authorised by their Club Chairman, who hold a valid SCC for the relevant discipline.
 - . Attendees of a guest/corporate day
 - . Attendees that have paid for Meeting Membership
4. By making a booking and accepting these Terms & Conditions, the person making the booking agrees to comply with NSC Bisley Range Regulations (<https://www.nscbisley.co.uk/the-ranges/range-regulations/>) and is responsible for ensuring that everyone attending and shooting at Bisley is qualified and entitled to do so. The Range Officer signing on assumes responsibility for all activities on the day.

BOOKING PROCEDURE

5. Hire requests must be submitted via the online booking system. Telephone and walk-in bookings are permitted, provided payment is taken at the time of booking. All bookings will be followed up with an online booking confirmation.
6. Club bookings, additional bookings and amendments to existing bookings will only be accepted online from an authorised person. This will normally be the club secretary, although additional club officials may be nominated in writing.
7. Hire requests are subject to availability.

8. Fallback booking requests:

- Scheduled fallback dates can be found on the following link <https://www.nscbisley.co.uk/the-ranges/range-events/long-range-and-fallback-dates/>
- Weekday fallbacks, or requests for dates not shown in the above link will be subject to range availability and may only be confirmed approximately one week prior to the requested date
- Range bookings including a fallback are subject to an additional pin-on fee per distance applicable
- Where two distances are booked, the fallback will normally take place approximately halfway through the shooting session. Where three distances are booked, fallbacks will normally take place approximately hourly. Any changes require approval from the Range Office.

9. Butt Zero and Chobham Ridge High Season requests:

- Weekend Butt Zero and Chobham Ridge full-bore bookings will only be confirmed approximately one month prior depending on remaining availability on Stickledown Range.

10. Hourly booking requests for the GR&P ranges or manual targets for Stickledown/Century/Short Siberia will only be confirmed approx. 1 week in advance subject to remaining availability.

11. Individual/Club Bookings:

- An individual may only make a booking for a group of individual NRA Members. Members of an affiliated club may only attend on affiliated club booking dates or use the Zero Range on the day of booking and the preceding day.

12. A booking is considered confirmed once acknowledged by the Range Office. By confirming a booking, including by email, the customer agrees to be legally bound by these Terms and Conditions and accepts liability for all applicable charges, including those arising from late cancellation or non-attendance. Where a booking is made on behalf of a club, the person making the booking confirms that they are authorised to bind the club. The club is responsible for all applicable charges.

AMENDMENT OF BOOKINGS

13. Short notice changes to booking and late booking requests are subject to availability.

SIGNING ON AND USE

14. On the day of hire, all users must sign on at the Range Office before shooting. The Range Officer may be asked to present a valid SCC and NRA Membership/Affiliated Club Membership card.

RADIOS

15. A radio will be allocated to each shooting area to maintain communication with Range Control. During busy periods, radios may be shared between bookings at the Range Office's discretion.

16. All radios must be returned to the NRA Range Office no later than 15 minutes after the shooting period ends.

17. The cost of any lost or damaged radios will be recovered from the club/individual concerned.

RANGE AVAILABILITY

18. Details of upcoming ranges available for hire can be found at:
<https://www.nscbisley.co.uk/ranges/booking-availability/>
19. Availability can be confirmed directly with the Range Office team via email or telephone.
20. Hire of range equipment will be subject to availability and confirmed on a first come first serve basis.

TARGET MARKERS

21. The NSC invests considerable resources in recruiting and training target markers but cannot guarantee their availability. Where there is a marker shortage, Stickledown range and major competitions will take priority. All individuals and clubs should be prepared to self-mark as necessary.

HIRE CHARGES

22. Hire charges are published annually and are available on the NSC website.

USE RESTRICTIONS

23. Users must comply with NSC Range Regulations at all times.
24. Corporate / Guest Day Bookings:
- . If the booking is for an income-generating corporate guest day the Range Office must be informed at the time of booking. Special conditions and charges apply – please contact the Range Office for further information.
25. Muzzle Brakes / Sporting Stances:
- . The Range Office must be informed at the time of booking if a muzzle brake or sporting stances are required at the time of booking. A safety lane will be allocated on either side to separate from other non-muzzle brake range users. The availability of a safety lane may restrict the use of muzzle brakes and sporting stances.
 - . If the only remaining lane available is next to a user with a muzzle brake or sporting stance, you will be asked if you are content to be allocated alongside. Should you wish to be plotted away from any muzzle brakes, please make us aware at the time of your booking.

LIABILITY AND RESPONSIBILITY

26. The hirer is responsible for the allocated lane, bay or range together with associated targetry and equipment for the duration of the booked shooting session.
27. The customer must take reasonable care of the allocated lane, bay or range and associated targetry and equipment during the booked shooting period. The customer is responsible for reasonable repair or replacement costs arising from loss or damage caused by their misuse, negligence or breach of these Terms and Conditions. Such costs are not covered by NRA insurance. No charge will be made for fair wear and tear arising from normal, authorised use.

28. Placing alternative targets over NSC issued targetry may render it unsuitable for further use. Any resulting loss or damage caused by the customer's misuse, negligence or breach of these Terms and Conditions will be subject to paragraph 27.
29. Personal property brought onto the NSC site remains the owner's responsibility. The NSC is not responsible for loss or damage except where legally liable.
30. Lost property will be held within the Range Office for 30 days, after which it will be disposed of. Claimed items must be collected within this period.

PAYMENT

31. Payment is due no later than the day of booking unless payment by invoice has been previously agreed in writing. Failure to do so may result in an additional £10 administration charge.
32. Where payment has not been received, or where charges arise from late cancellation or non-attendance, the NRA reserves the right to issue an invoice after the booking date, payable in accordance with the stated invoice terms.
33. Payment can be made via the online booking system, over the phone, or in the Range Office. Please note cash is not accepted.

CANCELLATIONS AND NON-ATTENDANCE

34. Cancellations may result in a cancellation charge. Any charge will reflect the NSC's reasonable losses arising from the cancellation, taking account of any costs saved and whether the range hire can reasonably be hired to another customer. The charge will not exceed the full hire charge.
35. Non-attendance: Where a customer fails to attend a confirmed booking without providing prior notice of cancellation, this will be treated as non-attendance (no-show). The customer will remain liable for the applicable hire charge, up to the full booking value.
36. Where payment remains outstanding following a cancellation or non-attendance, the NSC reserves the right to invoice for the full hire charge.
37. Cancellations and amendments may be discussed by telephone but will only be accepted on receipt of an email or an amendment through the online booking system.
38. **Weekends Low Season (1 Jan – 28 Mar & 26 Oct – 31 Dec) and Weekdays (1 Jan – 31 Dec)**
- . Bookings cancelled/reduced with 4 or more days' notice, before the shooting date, will not be charged.
 - . Bookings cancelled/reduced with 3 or less days' notice, before the shooting date, will be charged at the full rate.
39. **Weekends High Season (29 Mar – 25 Oct)**
- . Bookings cancelled/reduced with 5 or more days' notice, before the shooting weekend, will not be charged.
 - . Bookings cancelled/reduced with 4 or less days' notice, before the shooting weekend, will be charged at the full rate.
40. **Weekends High Season (29 Mar – 25 Oct) – Bookings of 6 or more Targets on Century, Short Siberia and Stickledown**

Bookings cancelled/reduced within 6 weeks of the shooting weekend will be liable for the following:

- . More than 6 weeks before the shooting weekend: any changes made to the booking* are non-chargeable
- . Targets cancelled/reduced with more than 3 weeks and up to 6 weeks' notice before the shooting weekend: 50% of the booking* reduction is chargeable
- . Targets cancelled/reduced with more than 1 week and up to 3 weeks' notice before the shooting weekend: 75% of the booking* reduction is chargeable
- . Targets cancelled/reduced with less than 1 weeks' notice before the shooting weekend: 100% of the booking is chargeable
- . When cancellations/reductions result in a % of the booking being chargeable, the balance payment is due at time of cancellation/reduction.
- . *Booking: Following a reduction of targets, the revised amount of targets becomes the booking. Any further cancellations/reductions will apply to the revised booking.

41. Target markers that are booked and subsequently cancelled by the user will be charged, unless there is sufficient notice in line with the cancellation policy to cancel the marker or reallocate.

42. Bookings taken at short notice will be subject to the cancellation policy.

43. If the NSC cancels the booking on the day, or delays the commencement of shooting for any reason including inclement weather:

- . If the NSC cancels the complete shooting session, the customer will be offered a refund of the range charge or, if preferred, an equivalent credit or replacement booking.
- . A refund/credit note will be provided proportionate to the period of time lost
- . Marker charges will apply under all conditions

OUTSTANDING PAYMENTS

44. Failure to settle outstanding charges will result in suspension of NRA account privileges and may include restriction of future bookings until the charges are cleared.

45. The NRA reserves the right to issue invoices for any outstanding charges, including late cancellations, non-attendance, damage or loss. Payment must be made in accordance with the stated invoice terms.

SAFETY BREACHES

46. The NSC may determine if a safety breach has occurred. Shooters Certification Cards may be suspended, pending further investigation.

HEARING PROTECTION

47. All shooters and all persons in close proximity to ranges must wear hearing protection when shooting is taking place.

COMPLAINTS

48. If you are unhappy about our services, products or the handling of your booking, please tell us. We will seek to resolve problems fairly and equitably.

49. Please notify the Range Office of any issues during shooting as soon as reasonably possible, so that we have an opportunity to address them at the time. If the issue remains unresolved, please

submit your complaint to the Range Office in writing, preferably within seven working days of shooting. Complaints received after this period will still be considered.

50. We will consider any request for a refund or credit on its individual merits, taking account of the circumstances and the outcome of our investigation.

RIGHT OF REFUSAL

51. The NSC reserves the right to refuse access to ranges at its discretion.

52. The NSC also reserves the right to refuse future bookings where there is a history of late cancellation, non-attendance, or unpaid charges.

ASSOCIATED FIREARM AND EQUIPMENT HIRE

53. Where firearm or equipment hire are required in connection with a range booking, the separate Firearm/Equipment Hire Terms and Conditions also apply.

54. Where a booking for firearm/equipment hire has been made with the NSC Armoury, this is considered a separate agreement from your range booking and will be actioned independently.

CONTACT DETAILS

Range Office	(01483) 797777 ext. 152.
Email	Range.office@nra.org.uk
Armoury	(01483) 797777 ext. 134.
Email:	NRA.Armoury@nra.org.uk

ACCEPTANCE OF TERMS AND CONDITIONS

I confirm that I have read and understood the conditions of these Range Hire Terms and Conditions and agree to be bound by them. I accept responsibility for the associated lane, bay or range allocated to me, together with any associated targetry and equipment, during the booked shooting period and confirm it was issued in an undamaged and serviceable condition.

I agree that my details can be stored on a secure database and used by the NSC. These details will not be passed on to any other party and are for the sole use of the NSC.

I CONFIRM I AM AUTHORISED TO MAKE BOOKINGS ON BEHALF OF MYSELF OR THE NOMINATED CLUB AND WILL COMPLY WITH RANGE REGULATIONS. I UNDERSTAND THAT THE NSC WILL UNDERTAKE REGULAR CHECKS, AND MAY CANCEL WITHOUT NOTICE ANY BOOKINGS THAT HAVE NOT BEEN MADE BY AN AUTHORISED PERSON.